

SAMARITANS

Making a referral to Samaritans

A resource for BTP Officers



A registered charity

Did you know that if you encounter someone in need of emotional support, you can arrange a call with Samaritans on their behalf?

This might be for:

- A suicidal person who is in a place of safety with you.
- Someone who isn't suicidal now, but who you feel may need some emotional support later on or in the future.
- Those affected by a death on the railway, such as family, friends or rail staff.

For information on the simple referral process, please contact FHQ or Divisional SPMH teams or Concern Hubs.

This service is in addition to your police powers, to offer ongoing support after the incident or to those who don't meet the threshold for detention under the Mental Health Act.



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